

FAQ'S

SCHEME QUERIES

WHAT IS A QS?

A QS (Qualified Supervisor) means a person, proposed by the business and subject to acceptance and periodic assessment by NICEIC, who is available on a full time basis and has at least two consecutive years' managerial or supervisory experience.

WHAT IS A PDH?

A PDH (Principal Duty Holder) means a person appointed by the business who is a principal or employee of the business having an undertaking of, and day to day responsibility for, the health and safety and other statutory requirements relating to the electrical work undertaken.

I AM CURRENTLY REGISTERED ON THE DOMESTIC INSTALLER/ PART P SCHEME BUT INTERESTED IN BECOMING AN APPROVED CONTRACTOR

Please **contact** our scheme sales team to discuss the options available to you.

WHO CAN APPLY TO JOIN THE HAZARDOUS AREA SCHEME?

The Hazardous Area Scheme is applicable to any Approved Contractor working in hazardous environment; including those hazards developed by the production, transformation, process, transport and storage of flammable/explosive products including combustible dusts.

WHAT IS COVERED UNDER THE HAZARDOUS AREA SCOPE OF WORK?

The Hazardous Areas Scheme typically covers the scopes outlined below; please note this is not an exhaustive list.

1. Combustible Dusts
2. Filling Stations
3. Explosive Gasses/Vapors
4. Intrinsically Safe Systems
5. Landfill Sites
6. Water Industry
7. Munitions Sites

For further information or to apply please **contact** us.

I HAVE A TECHNICAL QUESTION WITH REGARDS TO WORK I AM CARRYING OUT

For electrical queries please **contact** our technical helpline.

For renewable queries please **contact** our customer service team who will put you in touch with the appropriate team.

AS A DOMESTIC INSTALLER CAN I CARRY OUT A PERIODIC INSPECTION AND TEST AND THEN ISSUE AN ELECTRICAL INSTALLATION CONDITION REPORT (EICR)?

As long as you do not issue NICEIC branded reports and advise the customer that you are not assessed to undertake this work with NICEIC you are able to carry out this work. You must explain that this service is outside of your scope of registration.

Should you wish to add this to your scope of registration please **contact** us to enquire about joining our Approved Contractor Scheme.

DOES MY REGISTRATION CERTIFICATE RUN OUT/OR EXPIRE?

Certificates do not have any expiring date on them, however, if you would like a fresh copy of your registration certificate please **contact** us.

I HAVE BEEN REGISTERED WITH NICEIC FOR 10, 25 OR 50 YEARS WHEN WILL I GET MY CELEBRATORY CERTIFICATE?

Once a year we undertake a review of the length of registration for all our customers to identify companies who have been registered with NICEIC for 10 years, 25 years and 50 years. Upon this review as you reach 10 years, 25 years or 50 years of registration we will send you your celebratory certificate.

HOW DO I MAKE AN APPEAL?

If you are unhappy about something please feel free to share your feedback with us by **contacting** us to allow us to investigate further to see if we are able to resolve the situation.